

Our Ref. : 500-UiTMCTKD (AKA.23/1) MIIMP 1.0  
 Date : 1445H جماد الآخر 22  
 : 04 January 2024  
 Pages : 1/4

Dr. Nafis Irkhani, M.Ag  
 Fakultas Ekonomi dan Bisnis Islam  
 Universitas Islam Negeri Salatiga, Indonesia

تتاگريو له لآة محروم كيلع مهلاسلآ and Greetings

Respected Prof. Dr./Dr./Sir/Madam,

**LETTER OF APPOINTMENT AS EXTERNAL EXAMINER FOR STUDENT'S PROPOSAL PRESENTATION IN CONJUNCTION WITH MALAYSIA INDONESIA INTERNATIONAL MOBILITY PROGRAM (MIIMP) 1.0 2023/2024**

With utmost respect, the matter above is referred to.

2. I am pleased to inform you that the Faculty of Business and Management, UiTM Cawangan Terengganu, Malaysia has appointed you as an **external examiner** for the student's proposal presentation in conjunction with our program "**Malaysia Indonesia International Mobility Program (MIIMP) 1.0**" as follows:

| No | Student's Name           | Proposal's Title                                   |
|----|--------------------------|--|
| 1. | Nur Izzati Fathiah Zamra | Customer Satisfaction among Grab User              |
| 2. | Ainur Fatimah Mohd Azhar | Student Satisfaction towards University Facilities |

3. The program will be held virtually on 3<sup>rd</sup> January 2024, using the Webex application. Enclosed is the itinerary for the student's proposal presentation for your perusal.

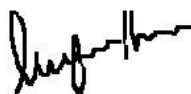
4. The Faculty of Business and Management, UiTM Cawangan Terengganu believes that your expertise will enrich students' experience and knowledge in future research activities. Your cooperation and commitment are highly appreciated.

Thank you.

اوسها، تقوى، مليا

"MALAYSIA MADANI"  
 "BERKHIDMAT UNTUK NEGARA"

Best regards,



**DR. NIK FAKRULHAZRI NIK HASSAN**  
 Head of Study Centre  
 Faculty of Business and Management  
 UiTM Cawangan Terengganu, Malaysia

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ISO 9001:2015 No. Sijil: 10120156



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**STUDENT'S PROPOSAL PRESENTATION  
 MALAYSIA INDONESIA INTERNATIONAL MOBILITY PROGRAM (MIIMP) 1.0**

| <b>PARALLEL SESSION 1<br/>           VIRTUAL ROOM 1<br/>           Time: 11.00am – 1.00pm<br/>           Date: 3 January 2024</b>   |     |                 |   |                                 |  |
|---|-----|-----------------|---|---------------------------------|--|
| TRACK: OPERATIONS MANAGEMENT<br>LINK: <a href="https://uitm.webex.com/uitm/j.php?MTID=m62ff512b07632292f96f99862058cd9c">https://uitm.webex.com/uitm/j.php?MTID=m62ff512b07632292f96f99862058cd9c</a><br>MODERATOR: Dr. Imanda Firmantyas, M.Si |     |                 |   |                                 |  |
| NO.   | ID  | TIME            | TITLE   | PRESENTER                       | EXAMINER   |
| 1.  | 001 | 11.45 – 12.05pm | Factor of Mental Health among University Students in Malaysia       | Nurul Aqila Shafee              | 1. Dr. Abdul Aziz Nugraha Pratama, M.M<br>2. Saifudin, M.E |
| 2.  | 002 | 12.10 – 12.30pm | Passenger Satisfaction of Public Transport in the Klang Valley      | Aina Safina Musa                | 1. Dr. Abdul Aziz Nugraha Pratama, M.M<br>2. Saifudin, M.E |
| 3.  | 003 | 12.35 – 12.55pm | Period Poverty among UiTM Dungun Students                           | Nurin Nafisa Ahmad Zulkeflee    | 1. Dr. Fetria Eka, M.M<br>2. Dr. Edi Cahyono, M.M          |
| 4.  | 004 | 1.00 -1.20pm    | Future Technology: Customer Interest in Purchasing Electric Vehicle | Siti Fatnin Hannani Misbahuddin | 1. Dr. Fetria Eka, M.M<br>2. Dr. Edi Cahyono, M.M          |

| <b>PARALLEL SESSION 1<br/>           VIRTUAL ROOM 2<br/>           Time: 11.00am – 1.00pm<br/>           Date: 3 January 2024</b>   |     |                 |  |                                    |  |
|---|-----|-----------------|--|------------------------------------|--|
| TRACK: FINANCE<br>LINK: <a href="https://uitm.webex.com/uitm/j.php?MTID=m1f3d011d52e7e965cc65aff84a3f7cea">https://uitm.webex.com/uitm/j.php?MTID=m1f3d011d52e7e965cc65aff84a3f7cea</a><br>MODERATOR: Arna Asna Annisa, MSI |     |                 |  |                                    |  |
| NO.   | ID  | TIME            | TITLE  | PRESENTER                          | EXAMINER   |
| 1.  | 009 | 11.45 – 12.05pm | Determinants of Economics Growth in Asia                       | Syahirah Che Suhaimin              | 1. Prof. Dr. Anton Bawono, M.Si<br>2. Saiful Anwar, M.Si |
| 2.  | 010 | 12.10 – 12.30pm | Determinants of Housing Prices in Malaysia                     | Muhammad Faizuddin Ahmad Fadullah  | 1. Prof. Dr. Anton Bawono, M.Si<br>2. Saiful Anwar, M.Si |
| 3.  | 011 | 12.35 – 12.55pm | Determinants of Personal Bankruptcy in Malaysia                | Muhammad Syahmin Adiq Mohamad Asri | 1. Dr. Faqih Nabhan, M.M<br>2. Emy Widyastuti, M.E       |
| 4.  | 012 | 1.00 -1.20pm    | Factors Affecting Profitability in the Malaysia Hotel Industry | Raja Norhayati Raja Mohd Nasrudin  | 1. Dr. Faqih Nabhan, M.M<br>2. Emy Widyastuti, M.E       |

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| <b>PARALLEL SESSION 2</b><br><b>VIRTUAL ROOM 1</b><br><b>Time: 2.00pm – 4.00pm</b><br><b>Date: 3 January 2024</b>   |     |               |  |                          |  |
|---|-----|---------------|--|--------------------------|--|
| TRACK: OPERATIONS MANAGEMENT<br>LINK: <a href="https://uitm.webex.com/uitm/j.php?MTID=m62ff512b07632292f96f99862058cd9c">https://uitm.webex.com/uitm/j.php?MTID=m62ff512b07632292f96f99862058cd9c</a><br>MODERATOR: Agung Guritno, M.PD |     |               |  |                          |  |
| NO.   | ID  | TIME          | TITLE  | PRESENTER                | EXAMINER   |
| 1.  | 005 | 2.00 – 2.20pm | Customer Satisfaction towards J&T Service Delivery | Nur Fatwa Atiqah         | 1. Dr. Qi Mangku Bahjatullah, M.Si.<br>2. Rifda Nabila, M.Si           |
| 2.  | 006 | 2.25 – 2.45pm | Customer Satisfaction in Online Shopping           | Nur-Ain Najwa Nik Zaidi  | 1. Dr. Qi Mangku Bahjatullah, M.Si.<br>2. Rifda Nabila, M.Si           |
| 3.  | 007 | 2.50 – 3.10pm | Customer Satisfaction among Grab User              | Nur Izzati Fathiah Zamra | 1. Dr. Ahmad Mifdhol Mutohar, MSi<br>2. <b>Dr. Nafis Irkhani, M.Ag</b> |
| 4.  | 008 | 3.15 -3.35pm  | Student Satisfaction towards University Facilities | Ainur Fatimah Mohd Azhar | 1. Dr. Ahmad Mifdhol Mutohar, MSi<br>2. <b>Dr. Nafis Irkhani, M.Ag</b> |

| <b>PARALLEL SESSION 2</b><br><b>VIRTUAL ROOM 2</b><br><b>Time: 2.00pm – 4.00pm</b><br><b>Date: 3 January 2024</b>  |     |               |   |                              |  |
|--|-----|---------------|---|------------------------------|--|
| TRACK: CUSTOMER SERVICE/OFFICE SYSTEM/BUSINESS ADMINISTRATION/ISLAMIC STUDIES<br>LINK: <a href="https://uitm.webex.com/uitm/j.php?MTID=m1f3d011d52e7e965cc65aff84a3f7cea">https://uitm.webex.com/uitm/j.php?MTID=m1f3d011d52e7e965cc65aff84a3f7cea</a><br>MODERATOR: Rosana Eri Puspita, M.B.A |     |               |   |                              |  |
| NO.  | ID  | TIME          | TITLE   | PRESENTER                    | EXAMINER   |
| 1.   | 005 | 2.00 – 2.20pm | Examining the Impact of Service Quality on Customer Satisfaction at UiTM Dungun Health Centre | Puteri Ayu Athirah Atikullah | 1. Prof. Agus Waluyo, M.Ag<br>2. Iskandar Chang, M.E |
| 2.   | 006 | 2.25 – 2.45pm | Factors Affecting Customer Satisfaction with Online Food Delivery Services at UiTM Dungun     | Siti Fatimah Abdul Halim     | 1. Prof. Agus Waluyo, M.Ag<br>2. Iskandar Chang, M.E |
| 3.   | 007 | 2.50 – 3.10pm | The Intentions of Bank Islam Malaysia Berhad (BIMB) Users in Using QR Pay                     | Aminah Jazilah Azman         | 1. Taufikurrahman, M.Si<br>2. Nur Huri Mustofa, MSI  |
| 4.   | 008 | 3.15 -3.35pm  | Technology Acceptance among Staff in Wisma Darul Aman   | Nur Ainnadjla Mohd Baharudin | 1. Taufikurrahman, M.Si<br>2. Nur Huri Mustofa, MSI  |

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| TRACK: FINANCE/ECONOMY<br>LINK: <a href="https://us06web.zoom.us/j/85865185969?pwd=X9PQkaCN8mMsNC8NwluAVQtscsyzzO.1">https://us06web.zoom.us/j/85865185969?pwd=X9PQkaCN8mMsNC8NwluAVQtscsyzzO.1</a><br>MODERATOR: Suhaily Maizan Abdul Manaf |    |                 |  |                        |   |
| NO.  | ID | TIME            | TITLE  | PRESENTER              | EXAMINER  |
| 1.   |    | 11.45 – 12.05pm | Contribution of Foreign Debt, Sukuk and Bonds in Indonesia's Economic Growth (2016-2023)   | Devi Widhia Maharani   | 1. Ira Mazliana Mhd Atan<br>2. Dr. Zuriyati Ahmad           |
| 2.   |    | 12.10 – 12.30pm | The Influence of Sales Growth, Liquidity, And Financial Distress on Tax Avoidance in Companies Registered on The Jakarta Islamic Index 30 (JII30) Period 2020 – 2022 | Wahwa Lailatul Islandi | 1. Dr. Noorhayati Yusof Ali<br>2. Dr. Mohamad Shukri Johari |
| 3.   |    | 12.35 – 12.55pm | Optimization of Sharia Financial Technology in Giving Up Indonesian MSMEs in The Current Digital Era   | Haykal Ahmad           | 1. Mohd Husnin Mat Yusof<br>2. Fathiyah Ismail              |
| 4.   |    | 1.00 - 1.20pm   | Perceived Usefulness of Halal Fintech in Shaping the Attitudes and Behavior of Gen-Z In Indonesia  | Ulfa Agustin           | 1. Zuraida Mohamad<br>2. Nor Harmiza Mohd Ghani             |

| <b>PARALLEL SESSION 1</b><br><b>VIRTUAL ROOM 2</b><br><b>Time: 11.00am – 1.00pm</b><br><b>Date: 3 January 2024</b>   |    |                 |   |                        |   |
|--|----|-----------------|---|------------------------|---|
| TRACK: FINANCE/ECONOMY/TECHNOLOGY MANAGEMENT/MARKETING<br>LINK: <a href="https://us06web.zoom.us/j/85865185969?pwd=X9PQkaCN8mMsNC8NwluAVQtscsyzzO.1">https://us06web.zoom.us/j/85865185969?pwd=X9PQkaCN8mMsNC8NwluAVQtscsyzzO.1</a><br>MODERATOR: Noorazlina Ahmad |    |                 |   |                        |   |
| NO.  | ID | TIME            | TITLE   | PRESENTER              | EXAMINER  |
| 1.   |    | 11.45 – 12.05pm | Analysis The Role of Information Technology in Increasing Public Trust After Hacking Bank Syariah Indonesia Website                     | Miftahul Khasanah      | 1. Nurmuslimah Kamilah Abdullah<br>2. Nik Noor Afizah Azlan   |
| 2.   |    | 12.10 – 12.30pm | The Influence of Brand Awareness, Brand Association, and Trust on Customer Loyalty  | Thimhany Atsila Rosyda | 1. Haslenna Hamdan<br>2. Dr. Zalinawati Abdullah              |
| 3.   |    | 12.35 – 12.55pm | The Influence of Liquidity and Company Size on The Financial Performance of Sukuk Issuing Companies on The BEI in 2018-2022             | Farrohatul Munawaroh   | 1. Dr. Anita binti Md. Shariff<br>2. Nurul Syuhada Baharuddin |
| 4.   |    | 1.00 - 1.20pm   | Application of the Internet of Things (IoT) in Halal Tourism in Indonesia to Realize SDG Goal Point 8 (Decent Work and Economic Growth) | Istinganah             | 1. Dr. Wan Asri Wan Ab. Aziz<br>2. Dr. Mohd Khairi Ismail     |